



# Ella Aeron-Thomas

Retail Assistant

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## Languages

English (Native)

## About

Experienced retail assistant with strong customer service skills, adept at stock organisation and efficient shop floor management. Proven ability to work independently and collaboratively, ensuring a seamless shopping experience for customers.

### BRANDS WORKED WITH

Leander Swimming Club

ALTEC Wimbledon Championships

British Heart Foundation

## Experience

### ● Retail assistant

ALTEC Wimbledon Championships | Jul 2023 - Jul 2023

Worked two consecutive years at Wimbledon tennis championships. Provided excellent customer service by responding to customer requests and queries with great communication skills. Carried out organisation of stock room as well as clearing shop floor to a high standard. Worked alongside colleagues to create a more efficient system of displaying items for customers.



### ● Volunteer Retail Assistant

British Heart Foundation | Oct 2019 - Mar 2020

Responsible for supporting the everyday running of the store, including organising stock and donations, pricing items, and tidying the shop floor. Comfortable working independently without supervision.

### ● Swimming Teacher

Leander Swimming Club | Sep 2019 - Sep 2023

I was responsible for teaching young children in swimming and developing them into confident swimmers. I showed excellent and enthusiastic communication skills and was confident adapting my teaching style depending on the needs of my pupils. I planned 5 lessons a week in advance for multiple skill levels of swimmers, this required me to be reliable, and undertaking this alongside my 'A' level studies meant that I had to be very organised, and I proved myself extremely resilient and punctual. Teaching at STA Level 2 certificate, to get to this level I undertook two intensive 35-hour coaching courses.

## Education & Training

2021 - 2024

### ● University of Glasgow

Bachelor of Science in Biology,

2014 - 2021

### ● Alleyn's School

A-Levels;