# Dvveet



# **Iqbal Rooprai**

Top-rated professional with 15 years of experience in management, retail, operations, purchase & marketing.

Paris, France

Portfolio link

Portfolio file

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# Languages

French (Basic)

Hindi (Native)

Punjabi (Native)

English (Native)

## About

MBA student looking for a 6-month internship or a CDI starting April/May-2023

**BRANDS WORKED WITH** 

Bharti Airtel Limited

Bharti Airtel Ltd.

Future Retail Ltd

Shiva Texfabs Ltd.

Vishal Megamart Ltd. (Airplaza Retail Holdings)

WaysAhead

# Experience

## Store Manager

Bharti Airtel Limited | May 2018 - May 2021

(Business Sector-Telecom) Department-Retail-Sales

## Store Operations Manager

Vishal Megamart Ltd. (Airplaza Retail Holdings) | Sep 2015 - Dec 2017

(Business Sector-Large format retail store including Apparel, Grocery, General merchandise) Department – Retail Operations & Sales

- •Business development: Store size 25000 sq. ft Sales improvement by 1 .5x times in 1.5 years
- •Stock compliance (shrinkage): 1 st year @0.7%, 2nd year @0.6%, 3rd year 0.6% (within budget)
- •People management: 40 people
- •Increase walk-in conversion:15% in first year, @20% in second year, 35% in third year
- •Implementation of promotions 100%

#### Store Operations Manager

Future Retail Ltd | Sep 2013 - Aug 2015

(Business Sector-Medium format retail store including Apparel, Grocery, General merchandise) Department - Retail Operations & Sales

- •Business development: Record sales of fresh and vegetables @ 1 .32lacs in 2 days
- •Training and development: Core training 150+ people
- •Execute reductions and price changes: 100% shelf labelling and flagging
- •Stock compliance (shrinkage): 1 st year @0.6%, 2nd year @0.6%
- •Business analysis: P&L analysis to be cash positive
- •People management: 4 team members promoted to next level

### Assistant Manager

Shiva Texfabs Ltd. | Aug 2009 - Aug 2009

(Business Sector-Manufacturing) Department -

- •Business set-up and development: Set-up of fiber recycling plant from scratch with Vice President
- •Vendor development program: Grew vendors from initial 10 to 100 (local and international) in 8 months
- •Capital management: Managing the capital and budget to get the most bang for buck
- •Implementing IT system: Developing ERP system with IT department Other experiences (Business Sector-Education) Department - Trainer

#### IELTS Trainer

WaysAhead | Dec 2008 - May 2022

IELTS Tutor Can - Able Sept., 2007- Apr, 2008

#### Assistant Manager Sales

Bharti Airtel Ltd. | Jun 2021 - Sep 2022

- Business development of 14 stores and management of 40-50 people
- Developing and managing customer portfolio

Customer prospecting, sales, commercial and budget follow-up

Business growth +20% first year, 35% in 2nd year, NPS >90%

- Improve processes and service: Mystery audit score >95%
- Increase walk-in conversion:5% in first year, +12% in second year
- Online lead conversion: >40%
- \* Training and development:121 and coaching training completion rate  $>\!95\%$