



Octavian Roman

Store Assistant

📍 Odessa Rd, London E7 9DY, UK

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Languages

English (Fluent)

Romanian (Native)

About

An organised, results-oriented Customer Service Professional with an excellent track record of significantly increasing service quality, sales, and customer base. Outstanding communication, relationship-building and influencing skills; competent in building customer relationships which inspire confidence and loyalty. A highly efficient individual with extensive team leadership experience, able to adapt well to new environments and learn new processes quickly to achieve outstanding results. Strong ability to multi-task and prioritise, and able to organise, train and monitor teams. Seeking a new, challenging role which will utilise existing skills.

BRANDS WORKED WITH

McDonalds

ALDI

Experience

● Crew Member

McDonalds | Jan 2024 - Feb 2024

2024- Present

- Completed training courses.
- Conducted research.
- Speaking with external providers
- Making links with local employers

McDonalds January 2024- February 2024 Crew Member

- Taking payments and cash handling
- Rearranging and reordering stock
- Serving food and drinks
- Working in a team environment
- Working shift patterns

● Store Assistant

ALDI | Apr 2023 - Oct 2023

- Restocking items
- Serving customers

Education & Training

2021 - 2023

● Big Creative Academy

Extended Level 3 Diploma, Media production