



Sara el-Mansouri

Sales Assistant

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Languages

English (Native)

Arabic (Basic)

About

Experienced retail sales assistant with skills in handling transactions, bespoke orders, stock control, and managing online queries. Proven ability to adapt and thrive in dynamic shop environments, ensuring exceptional customer service and efficient store operations.

BRANDS WORKED WITH

iCakes London

Osbon Pharmacy

Experience

● Sales Assistant

iCakes London | Aug 2023 - Apr 2024

- Helped to serve customers that were buying cakes and taking payments via the till.
- Took orders for bespoke cake designs, in store and over the phone.
- Experience in opening and closing shop.
- Responded to customers' online queries.
- Decorated cakes to put on display.
- Stock control – listed items that were low in stock, i.e. birthday candles so co-workers could order them
- Learnt more about health and safety regulations – taking temperature records, checking for items out of date and disposing of them etc.



● Pharmacy Assistant

Osbon Pharmacy | Jul 2022 - Aug 2022

- Worked in a team to dispense and package pills for customers.
- Ordered drugs via computer system.
- Aided customers at shop front.

Education & Training

2016 - 2023

● Woodford County High School

GCSEs + A-Levels,