



Rebekah Bamidele

Sales Associate

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Languages

English (Fluent)

About

Passionate and experienced retail sales associate with a strong background in customer service, product recommendations, and cashier duties. Proven ability to adapt to various retail environments and maintain an organised shop floor. Flexible and adept at promoting store promotions and memberships.

BRANDS WORKED WITH

Rituals University of Portsmouth Sitel Телевизија Primark

Jes Hair and Cosmetic World Superdrug St Luke's Hospice Shop

Experience



Sales Associate

Rituals | Nov 2022 - Jun 2024

- Welcomed customers by greeting them at the door and offering a warming cup of tea.
- Interacted with customers by providing assistance and addressing queries about products.
- Provided product recommendations to customers based on their specific needs.
- Located products for customers that may be in the stock room.
- Promoted the store's promotions and enrolled customers in the store membership program.
- Operated the till and handled card and cash payments.



Telephone Fundraiser

University of Portsmouth | Apr 2022 - May 2022

- Engaged with alumni and discussed their experiences during their time at the university.
- Conversed with alumni about their post-graduation endeavours and asked for advice.
- Requested donations towards the university's funds that support students requiring financial assistance while attending the University.



NHS Covid response agent

Sitel Телевизија | Jul 2021 - Aug 2021

- Contacted individuals affected by Covid-19 and provided them with the necessary support and advice to facilitate self-isolation.
- Worked remotely as part of a team and successfully navigated daily situations.
- Remained informed of company changes and adapted to new methods of tracking and tracing.
- Communicated with the public daily, including individuals who spoke different languages, and provided them with the required information.
- Acquired the ability to work from home using laptop systems, which enhanced my computer proficiency.

Volunteer

St Luke's Hospice Shop | Jan 2019 - Jan 2019

- Operated the till and processed payments.
- Ensured the shop floor remained clean and well-organized.
- Created window displays featuring clothing on mannequins, items, and signage.
- Interacted with numerous customers daily and addressed their queries.
- Sorted through bags of public donations, price-tagged items, and placed them on the shop floor.



Retail Assistant

Primark | Jul 2018 - Sep 2020

- Assisted customers by providing information about items and locating the products they required.
- \bullet Operated the till and processed payments or refunds for items purchased by customers.
- Ensured the shop floor remained organized and tidy, maintaining its appearance during peak times.
- Responsible for stocking items from deliveries onto the shop floor.

Hairdressing Assistant

Jes Hair and Cosmetic World | May 2017 - May 2017

- Presenting a friendly face to customers and greeting them as they arrive.
- Offered a variety of beverages and snacks to customers.
- Performed shampooing and conditioning of customers' hair.
- Maintained a tidy salon environment by sweeping and cleaning the floors and mirrors.
- Folded towels and prepared clients for treatment.



Sales Advisor

Superdrug | Apr 2017 - Apr 2017

- Maintained and organised the store's products.
- Assisted and directed customers to locate the products they sought.
- Arranged and stocked products on the shelves.
- · Achieved daily sales targets set by managers.
- Addressed customers' inquiries regarding specific products.

Employment History

Education & Training

2021 - 2024 University of Portsmouth

BSC (Hons) Biomedical Science,

2020 - 2021 University of Portsmouth

Sc (Hons) Science with Foundation,

2018 - 2020 SEEVIC College

3 BTEC qualifications in Applied Biomedical Science,