



# Stacey Ofori

Sales Assistant

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## Languages

English

## About

With over two years of retail experience at Disney Store and F&F Tesco, I excel in customer service, merchandising, and sales targets. My expertise extends to up-selling, inventory management and creating engaging product displays. Adaptable, with a strong knowledge of women's wear and accessories, I thrive in fast-paced department store environments.

### BRANDS WORKED WITH

Disney Retail Store

## Experience



### ● Sales Assistant

Disney Store | Feb 2022 - Dec 2023

- Greet customers and provide assistance with product selection and purchases
- Maintain a clean and organised store environment
- Process customer transactions using the POS system
- Achieve and exceed sales targets through effective product knowledge and upselling techniques
- Contribute to visual merchandising and product displays

### ● Sales Assistant

F&F tesco | Jan 2021 - Oct 2022

- Provided exceptional customer service to guests by greeting them upon arrival, engaging in conversation, and answering their questions about merchandise and park attractions.
- Operated cash registers and credit card machines, processing transactions accurately and efficiently
  - Assisted with inventory management, including receiving and processing shipments of merchandise
  - Participated in team meetings and training sessions to stay up to date on new merchandise, promotions, and park attractions
  - Collaborated with team members to create a positive and welcoming environment for guests
  - Consistently received positive feedback from guests and supervisors for exceptional customer service and teamwork

## Education & Training

### ● Saint Francis Xavier sixth form College

Business Management & Administration,