



# Aurora Myry

Assistant

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## Languages

Finnish (Native)

German (Basic)

English (Fluent)

Swedish (Basic)

French (Basic)

## About

With my experience in customer service in fashion and hospitality, along with working in various fashion brands ranging from design teams to ateliers, I have gained extensive training and knowledge in product, fit, and style. Experienced in adapting to diverse team needs and maintaining high retail standards, I excel in fast-paced environments, offering tailored customer experiences across various retail settings.

### BRANDS WORKED WITH

COS London

COS Westfield White City

Hussein Chalayan London

Ole&Steen,London

A.F. VANDEVORST

## Experience

### ● Colour Design Assistant with Print

COS London | Oct 2022 - Dec 2023

- Assisting with daily colour and print tasks
- Colour admin and data entry in Excel, ordering and tracking Pantone swatches, organising the Colour library
- Utilising effective administrative skills
- Vintage archive organisation
- Keeping up with product knowledge by attending weekly trade meetings and doing market research
- Communication across Ladies, Mens, Accessories, and Special Projects and adapting to each teams needs

### ● Sales Advisor

COS Westfield White City | Oct 2021 - Oct 2022

- Responding to the company's high retail standards by being well informed of the latest product, trend, and styling knowledge
- Engaging with a diverse range of local and international customers with high expectations, being able to tailor my service and advice based on the needs of the individual customer and their situation
- Conducting sales, refunds, and exchanges and helping customers find suitable products
- Replenishing stock, organising stockroom
- Receiving and unpacking deliveries, completing delivery audits
- Supporting implementation of the VM guidelines
- Constantly checking that the shopfloor is tidy and following health and safety procedures
- Gained the store the highest service status in a secret shopper review

### ● Atelier Assistant Intern

Hussein Chalayan London | Oct 2019 - Mar 2020

- Sewing samples for weekly fittings
- Hand-sewing and making alterations on garments
- Assisting with making of costing sheets
- Gained confidence in taking responsibility and working independently, as well as communicating efficiently with the design team, pattern cutters, and technicians
- Looked after new interns and dressers at London Fashion Week

### ● Team Member

Ole&Steen,London | Oct 2019 - Dec 2019

- Engaging with customers and ensuring high levels of customer service
- Keeping up with product knowledge and recommending suitable items to purchase
- Cashiering and numeracy skills
- Maintaining food safety and cleanliness standards

- **Fashion Design Intern**

A.F. VANDEVORST | May 2019 - Jul 2019

- Working on research for the collection and special projects, identifying trends, and sourcing inspiration pieces based on the head designer's vision
- Sending packages and receiving samples from factories
- Garment archive organisation and sourcing samples
- Setting up and working in the brand's sample sales

## **Education & Training**

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2017 - 2021

- **Ravensbourne University**

Bachelor of Arts,