



Grace Bailey

Retail assistant looking for work

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Languages

English

About

With a keen passion for fashion and homeware, I excel in providing exceptional customer service at Oliver Bonas Blackheath. My experience includes guiding customers with personalised advice, thriving in fast-paced settings, and being a collaborative team player. Fluent in English, I am adaptable and experienced across various retail environments.

BRANDS WORKED WITH

- Oliver Bonas Blackheath
- Front of House
- Handmade Food
- Events Company
- Axon Associates
- The Fizzy Gin Tin

Experience

● Sales Advisor

Oliver Bonas Blackheath | Dec 2023 - Feb 2024

I was working with Oliver Bonus a fashion and home wear boutique as a sales adviser which was a temporary seasonal position. This role includes advising and guiding customers to insure they get the best shopping experience. I am very much a team player and can taker guidance from my fellow team members. I thrive on delivering excellent customer service. I have had great feedback from my managers and built a really nice rapport with lots of customers.



● Head

Front of House | Feb 2023 - Sep 2023

This role involved managing the front of house in a fast paced environment frequently working 12 hour shifts, taking customer's orders and ensuring customers were happy, using effective communication.

● Barista/Deli Assistant

Handmade Food | Sep 2022 - Jan 2023

I worked at an artisan delicatessen, serving customers food, making coffee and taking payments. This roll involves interaction with both colleges and customers.

● Waitress

Events Company | Jun 2022 - Jul 2022

I worked as a waitress at an events company during June and really enjoyed the experience.

● Lead Generator

Axon Associates | Jun 2022 - Jun 2022

When my exams finished in June, I did 3 weeks work experience at a small recruitment company, Axon Associates in Tunbridge Wells. My responsibility was to find companies hiring software developers and send their details to the business owners to progress the opportunities.

● Waitress

The Fizzy Gin Tin | Nov 2021 - Now

I work on an ad hoc basis for a mobile drinks and catering horse box company, the events include weddings, food and drink festivals, Christmas events and private parties. I help set up at the venues, and serve drinks and food along with taking payments, this role requires flexibility and good customer service skills.