



Sofia Gibbons

Sales Associate, Manager

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Languages

English

About

BRANDS WORKED WITH

- Crumbl Cookies
- North Ranch Country Club
- Tifa Chocolate & Gelato

Experience

● Sales Associate, Barista, Shift Lead

Tifa Chocolate & Gelato | Mar 2023 - Sep 2023

- Served customers with speed and detail orientation, keeping team running smoothly throughout service fluctuation
- Operated cash register, taking payments and issuing customers receipts
- Maintained detailed menu knowledge to provide recommendations and answer question rom customers



● Baker

Crumbl Cookies | Apr 2022 - Mar 2023

● Coach

Cheerforce | Jul 2022 - Jan 2023

- Worked and supervised children ages 8 to 12
- Lead and oversee all aspects of the STUNT program, including team selection, practice planning, and competition strategy
- Ensured compliance with safety guidelines and maintained a safe training environment.



● Head hostes, waitress

North Ranch Country Club | May 2021 - Dec 2021

- Cultivated positive guest relations by managing information and orchestrating speedy seating
- Resolved guest and employee complaints to maintain complete customer satisfaction and workforce efectiveness

Education & Training

2026

● Istituto Marangoni

Bachelor of Arts,

2019 - 2023

● Oak Park High School

Diploma,