



Freddine Likoko

Sales representative

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Languages

English (Fluent)

French (Fluent)

Lingala (Fluent)

About

I excel in retail with strong customer service skills, fluent in English and French. Experienced as a part-time sales assistant at Fairtrade, I've handled transactions, stock management, and maximising sales. Adaptable to various retail settings, ensuring high standards and customer satisfaction.

BRANDS WORKED WITH

Dorset Hall Nursery

Fairtrade

Tesco

Tottenham Stadiums

Experience

● Hospitality

Tottenham Stadiums | Oct 2021 - Nov 2021

- Worked as a runner making sure that the caterers received the meals from the chefs
- Also worked as a bar waiter making sure that the drinks have been served
- Interacting with the customers and attending to them promptly
- Always making sure I am available for any more work requested by the manager
- Made sure to clean after any spilt drinks or left-over meals to avoid any hazards

● Job

Dorset Hall Nursery | Jul 2021 - Aug 2021

- Looking after children and attending to their every need
- Observing their every move making sure that they are safe and don't get hurt
- Interacting and playing with them providing them toys and setting activities for them to do
- Reading for them and asking them questions to see if they see something they are familiar with

● Work experience

Lorenzo House | Jun 2021 - Jul 2021

- Worked with other carers to interact with elderly people with dementia
- Organised activities for them to do whilst helping them
- Communicated with them making sure I get to know them individually
- Ensured that they had fun with the activities and doing what they love to do most
- Providing them with prizes as a reward for their work

● Prefect

ST Anne's Catholic High school | Sep 2018 - Jun 2020

- Selected to be a prefect
- Worked with other prefects to ensure our job was done correctly
- Ensured my fellow peers were behaving accordingly to the school rules
- Liaised with teachers on our role and how it could be done
- Used my communication skills to ensure students followed the rules

● Volunteer Sales Assistant

Fairtrade | Sep 2018 - Jun 2020

- Providing great customers services to students, teachers, and visitors by selling a range of Fairtrade products
- Great communication skills, dealing with enquiries from customers in a friendly and approachable manner
- Maximizing sales by suggesting extra items at the till
- Making sure goods were constantly restocked and display was adequate

● Form representative

ST Anne's Catholic High school | Sep 2018 - Jun 2019

- Elected to represent my class for the school
- Worked with other student representative to voice the opinions our peers
- Motivated my fellow classmates to participate in charity events to raise money for organisations such as children in need

Education & Training

2020 - 2022 ● **Haringey Sixth Form College**

Level 3 Health and Social Care,