



Iqra Firdous

Customer Service Advisor

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Languages

- Urdu (Native)
- Mandarin (Basic)
- English (Work Proficiency)
- English (Work Proficiency)

About

I am a dedicated retail professional with experience at Boots and Tesco. Skilled in customer service, stock replenishment, merchandising, and tills operation. Passionate about delivering high service standards and ensuring excellent customer satisfaction.

BRANDS WORKED WITH

- Boots
- Mrs Chews Chinese Kitchen
- Tesco
- Khayyam Restaurant
- MACDONALDS
- KFC

Experience

Customer Advisor

Boots | Mar 2023 - Jan 2024

- Face to face customer service
- Stock Replenishment, merchandising and displays
- General retail work i.e. working at the tills, shelving, assisting with customer purchases and general enquiries

Customer Till Service

Mrs Chews Chinese Kitchen | Oct 2022 - Jan 2023



Customer Advisor

Tesco | Oct 2022 - Jan 2023

Waitress

Khayyam Restaurant | Jan 2022 - Sep 2022

Customer Service

MACDONALDS | Jan 2020 - Jan 2021



Customer Service

KFC | Jan 2018 - Jan 2019

Education & Training

2020

GCU

Diploma in Fashion Designing,