



Yara Imad

I blend innovation with practicality and thrive on collaborating with like-minded individuals and bring fresh ideas.

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Languages

Arabic (Fluent)

English (Native)

About

Experienced Shop Assistant proficient in customer service and transaction accuracy. Skilled in maintaining a clean, organised environment and offering creative solutions. Adaptable in dynamic retail settings with basic Arabic and English proficiency.

BRANDS WORKED WITH

KOOKOOBUTKIND-Hillingdon

SI-UK LONDON

Navitas

Experience

Coffee Shop Assistant

KOOKOOBUTKIND-Hillingdon | Feb 2023 - Oct 2023

- Served and communicated with customers, processing their orders with 100% accuracy
- Ensured and maintained a clean and sanitised work environment
- Offered creative drink ideas to satisfy customer needs
- Managed customer transactions, including cash and credit

Babysitter

| Nov 2022 - Now

- Communicated positively and maintained trust with children and parents.
- Actively engaged and helped children with many tasks such as homework
- Often cooked different foods and allowed children to join in

Events Assistant

SI-UK LONDON | Jun 2022 - Nov 2022

- Volunteered to help organise multiple events for students with more than 100 educational institutions such as Manchester University, London Business School and Oxford University.
- I actively listened to the students, gave them directions and information, and helped them find their required courses.



UCAS clearing supervisor

Navitas | Aug 2023 - Sep 2023

Efficiently handled incoming calls from students, offering clear and concise information about available courses, and admission requirements, and guiding them through the application process. This experience honed my communication and problem-solving skills, enabling me to thrive in a fast-paced and collaborative university environment.

Education & Training

2019 - 2024

Vyners School

GCSE,