## Dweet



# Hamide Mohamed

Retail Sales Associate

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## Languages

English (Fluent)

## **About**

I am a dedicated retail professional with experience as a store associate at Peacocks, skilled in customer service, product knowledge, and maintaining organised spaces. I adapt easily to dynamic environments and prioritise delivering excellent customer experiences.

#### **BRANDS WORKED WITH**



MAIG

Fast Food

Peacocks

## Experience



## work experience

Google | Jun 2023 - Jun 2023

. During my one-week work experience at Google, I had the privilege of observing and participating in various activities within the company, gaining exposure to the innovative work culture and cutting-edge technologies . Though the duration was short, it provided me with valuable insights and skills . Security Steward <code>[MAIG]</code>



#### Steward

MAIG | May 2023 - Oct 2023

Security steward - London, United Kingdom

- Monitored and ensured the safety and security of premises, customers, and staff
- Conducted regular patrols, observed surveillance footage, and promptly reported any suspicious activities
- Assisted in enforcing company policies and procedures to maintain a safe environment
- Provided excellent customer service by assisting visitors and addressing their concerns or inquiries.

#### waiter/cashier

#### Fast Food | Oct 2022 - Mar 2023

- . Fast Food [Three ounce, Acton] 2022-2023
- Worked in a fast-paced environment, efficiently taking customer orders and accurately processing payments.
- Prepared food items according to established procedures, maintaining high standards of hygiene and food safety.
- Collaborated with team members to ensure smooth operations and excellent customer service.
- Assisted in maintaining cleanliness and organization in the dining area and kitchen.



#### Retail Associate

Peacocks | Apr 2022 - Aug 2022

- Assisted customers in locating and selecting merchandise, providing product information, and processing transactions
- Maintained a clean and organized store environment, including restocking shelves and arranging displays
- Handled customer complaints and resolved issues promptly to ensure customer satisfaction
- Contributed to inventory management by conducting stock checks and assisting in receiving and organizing merchandise . Fast Food [Three ounce. Acton]
- Worked in a fast-paced environment, efficiently taking customer orders and accurately processing payments
- Prepared food items according to established procedures, maintaining high standards of hygiene and food safety
- $\bullet$  Collaborated with team members to ensure smooth operations and excellent customer service
- Assisted in maintaining cleanliness and organization in the dining area and kitchen

## **Education & Training**

vocational William Morris Sixth Form

Business studies vocational, IT,