



# Subarna Poudel

Salesman

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## Languages

English (Fluent)

#### **About**

Experienced Sales Manager with a year at Bhatbhateni supermarket, excelling in customer service, merchandising, and store organisation. Skilled in handling transactions, resolving client issues, and managing inventory to boost sales and enhance customer satisfaction.

**BRANDS WORKED WITH** 

Bhatbhateni supermarket

Pokhara Internet Pvt

# Experience

#### Salesman

Bhatbhateni supermarket | Feb 2023 - Feb 2024

- Handle cash transactions, handle payments, and manage refunds and exchanges accurately.
- Keep the store looking good by cleaning it on a regular basis, organizing the displays, and restocking shelves.
- Participate in inventory management by taking stock, receiving deliveries, and reporting discrepancies.
- Resolve client concerns efficiently to increase customer happiness and loyalty.



#### IT support

Pokhara Internet Pvt | Apr 2022 - Feb 2023

Assisting users with technical issues Maintaining IT systems •

Configuring and maintaining network devices.

Clear and effective communication with users of varying technical expertise

## **Education & Training**

2024 - 2024 University of West of Scotland

Master of Science,

Bachelor of Science,