



Marcio Camassa

Luxury Sales assistant

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Languages

English

About

With a strong foundation in retail, I thrive in customer service and sales, notably at Sam's Riverside and Massimo Dutti. Fluent in English Soanish and Portuguese. my adaptability to fast-paced environments ensures efficiency and heightened customer satisfaction. My expertise spans across luxury menswear, womenswear, and accessories in department store settings.

BRANDS WORKED WITH

C&C Group Warehouse Operative

GAIL's Bakery

Massimo Dutti

Sam's Riverside

Experience



● Store Assistant/Host

Sam's Riverside | Mar 2021 - Aug 2022

- . Kept reception area clean and neat to give visitors positive impression of the company.
- Reduced waiting times through effective time and resource management.
- Collected and distributed incoming mail, employing strict confidentiality throughout. . Promptly identified and retrieved items in stock room to maximise sales opportunities.



● Sales Assistant

Massimo Dutti | Oct 2019 - Feb 2021

- Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases.
- Provided service with a smile, offering courteous, helpful advice to best meet customer needs. . Accepted and processed cash, cheque, card and mobile payments using POS systems.
- Increased store revenue from impulse and add-on buys by promoting POS offers with every sale. McDonald's Team Member Buenos Aires, Argentina
- Contributed to team success by completing jobs quickly and accurately. . Learned all tasks required quickly to maximise performance. Kept work areas spotlessly clean for optimal hygiene levels and consistent customer satisfaction.
- Operated POS system to process cash and card payments with precision. Palermo Northlands College

● C&C Group Warehouse Operative |

- . Minimised product damage, ensuring goods were correctly handled and stored to task specifications.
- Reported issues and damages to senior warehouse staff, enabling prompt, effective resolutions. . Completed work following safety rules for best working practices.



● GAIL's Bakery |

Coffee Barista

- Produced high-volume coffee orders quickly and accurately, meeting customer demand.
- Maintained and operated espresso machines, blenders and commercial coffee brewers. . Promptly processed and dispatched takeaway and delivery orders to maintain quality. . Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.

Education & Training

- 2022 ● **FLEON TECH LTD**
NVQ Level,
- 2023 ● **B2W Group Ltd.**
NVQ Level 2: L2,
- 2022 ● **KBM Group Ltd.**
NVQ Level 2: Lv 2 Practical Digital Marketing,