



Juanita Amankwa

An eager business student working to get enough experience; that will help me be more qualified in the retail Industry.

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Languages

English

About

With hands-on experience at Victoria's Secret and Harrods, I excel in customer service, sales promotion, and till operations. Skilled across various departments, I thrive in fast-paced retail settings, ensuring exceptional client experiences with a keen focus on womenswear and beauty products.

BRANDS WORKED WITH

- Domino's Pizza
- McDonalds
- Victoria's Secret

Experience



Sales associate

Victoria's Secret | Sep 2023 - Dec 2023

- Tidying up clothes and folding neatly.
- Solving customers problems.
- Experience with using the till.
- Can work well with Seasonal Associates.
- Understanding of the Managers aims for the day and following them directly.
- Making sure to drive sales by marketing products and lingerie.
- Working in different departments of ground floor of Victoria Secret Bond Street such as Dream angels, Very Sexy and luxe, so that I'm very well versed and can help customers with anything.



Crew member

Domino's Pizza | Jul 2023 - Sep 2023

Responsibilities:

- Provided customers with quick and accurate service.
- Took food order at a rapid pace but stayed accurate.
- Processed cash and card payments for food orders.
- Followed company policies and procedures.
- Followed all health and safety guidelines in accordance with the role and responsibilities.



Christmas Temp

Harrods | Nov 2022 - Jan 2023

Responsibilities:

- Provided customers with quick and accurate service.
- Took food order at a rapid pace but stayed accurate.
- Communicated dietary requirements and food allergies.
- Wore appropriate uniform and strictly followed food hygiene practices.
- Cleaned all surfaces, floors equipment and utensils.
- Processed cash and card payments for food orders.
- Prepared hot and cold beverages.
- Prepared cold and hot food in kitchen to a great standard.
- Followed company policies and procedures.
- Followed all health and safety guidelines in accordance with the role and responsibilities.