

# **Amina Kahin**

Retail Sales Assistant

View profile on Dweet

# Languages

English

### **About**

I am an experienced Sales Assistant with a strong background in customer service, achieving sales targets, and maintaining store presentation. Known for excellent communication skills and adaptability, I am committed to delivering positive shopping experiences and meeting retail goals efficiently.

**BRANDS WORKED WITH** 

Hayes Town Pharmacy

# Experience

#### Retail Sales Assistant

hayes pharmacy | Jun 2022 - Dec 2022

Responsibilities:

- · Approaching customers and assisting them with their needs
- · Maintained sales floor.
- Manage the checkout including processing orders, refunds, processing transactions via both cash and card, and completing daily till reconciliations.
- Took charge of opening and closing procedures when required. Ensuring all locks and alarms are set successfully.
- Achieve personal sales targets.
- Managed customers queries and complaints through to a satisfactory resolution, escalating the issue to store manager if necessary.
- Ensuring the shop floor remains clean and tidy.
- Ensure the shelves and displays remain well stocked with the current merchandise.
- Design and install new enticing merchandise display and in-store promotions so customers are aware of new offers.
- Organizing stock Nanny/Babysitter Responsibilities
- Organizing creative educational activities at home such as games, drawing and crafting
- Preparing children's meals and feeding them, including bottle-feeding babies.
- Helping elder children clean themselves up and changing baby diapers and bathing them.
- $\bullet$  Scheduling naps and teaching children good behavior, such as respect and helping with chores.
- $\bullet$  Transporting children to and from schools and extracurricular activities.
- $\bullet$  Tidying up play areas and rooms after children and ensuring their safety indoors and outdoors.
- Administering the right medicine and taking care of children in case of injuries and illness.
- Assisting the children with homework and working with parents to ensure their growth and social development.

#### Sales Assistant

Hayes Town Pharmacy | May 2020 - Jan 2021

Responsibilities:

- Approaching customers and assisting them with their needs
- Maintained sales floor.
- Manage the checkout including processing orders, refunds, processing transactions via both cash and card, and completing daily till reconciliations. August 2022

2023