

Andre Barroso

Order Picker at Amazon

[View profile on Dweet](#)

Languages

- French
- English
- Spanish
- Portuguese

About

I am an adaptable retail professional with experience at Le Creuset and Asda, specialising in customer engagement and sales. I excel in fast-paced environments, providing exceptional service and driving sales through strong relationship-building and upselling techniques.

BRANDS WORKED WITH

- Asda
- Le Creuset
- Restaurant "O Moinho"

Experience



● Home Shopper/Picker

Asda | Jan 2021 - Dec 2022

Managed the accurate and timely picking of online grocery orders. Collaborated with team members to ensure customer satisfaction through efficient service delivery. Worked in other departments such as till work and stock take. Resolved conflicts and customers inquiries.



● Keyholder

Le Creuset | Dec 2020 - Now

Responsible for opening and closing the store, ensuring smooth operations. Assisted customers in selecting high-end cookware and achieved sales targets. Effectively handled customer enquiries, complaints, and transactions to enhance the customer experience. Developed strong upselling techniques. Effectively managed time and multitasked.

● Waiter

Restaurant "O Moinho" | Jan 2012 - Jan 2015

Delivered excellent customer service in a fast-paced restaurant environment. Assisted with daily restaurant operations, ensuring customer satisfaction. Managed the entire restaurant in the absence of the manager, such as cleaning duties and cashing up.

Education & Training

2021 - 2024

● University of Hertfordshire

BS in songwriting and music production,

2017 - 2020

● University of Minho

Bachelor of Science,