

Divya Baheti

Retail Sales Assistant

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Languages

Hindi

English

About

BRANDS WORKED WITH

Live Black-Internship

Shoppers Stop

VERO-MODA

Experience



● Sales Assistant

VERO-MODA | Dec 2022 - Jun 2023

- Engaged and established strong relations with customers
- Maintained in-depth knowledge of the brand and store merchandise
- Completed weekly stock checks, ensuring all stock was accounted for
- Collaborated with colleagues to create a positive work environment, assisting with team tasks, and supporting coworkers as needed
- Participated in product training sessions to stay updated on new arrivals, features, and benefits, enhancing product knowledge to better assist customers.

● Social Media Strategist

Live Black-Internship | Jan 2022 - Apr 2023

- Content Writing for client's social media, website, and blogs
- Strategizing customers social media account
- Interacting with customers and getting their ideas into reality.
- Established and managed relationships with influencers and brand ambassadors, coordinating collaborations and measuring their impact on brand awareness and engagement.



● Customer Sales Assistant

Shoppers Stop | Feb 2022 - May 2022

- Provided personalized customer service by assisting customers in finding products, answer their queries and provide information on promotions and discounts.
- Maintained a neat and organized stocking shelves and attractive store layout
 - Collaborated with the store manager to conduct daily and weekly inventory checks.
 - Actively listened to customer feedback and addressed concerns or issues to ensure a positive shopping experience.

Education & Training

2023 - 2023

● Brunel University of London-MSc

in Management,

2018 - 2021

● Nirma University-Bachelors

of Commerce (Hons),

2016 - 2018

● Euro School-Secondary School

Central Board of Secondary Education,