



Jessica Aizlewood

Hard-working student, who has experience in teamwork, communication and time management.

[View profile on Dweet](#)

Links

[LinkedIn](#)

Languages

English

About

With proven customer service skills, I thrive in fast-paced retail environments. My tenure as a Cashier at Appleby Street Farm and Education Volunteer at Oxfam has sharpened my ability to deliver exceptional service and effectively resolve customer issues, showcasing adaptability across diverse retail settings.

BRANDS WORKED WITH

Appleby Street Farm

Oxfam

Experience

● Cashier/animal handler

Appleby Street Farm | May 2023 - Sep 2023

- Operated a cash register and accurately processed payments, returns, and exchanges.
- Provided efficient and courteous service to customers.
- Enforced store safety and cleanliness standards reducing hazards.
- Resolved and Deescalated issues to address customer concerns.
- Perform other duties assigned by management.



● Volunteer

Oxfam | Jun 2021 - Dec 2022

- Promoted positive interactions between staff members and customers through friendly conversation and assistance.
- Resolved customer complaints in a professional manner.
- Demonstrated excellent customer service skills while assisting customers with their purchases in a busy charity shop.
- Handle customer queries promptly and professionally, ensuring a high level of customer satisfaction.

Education & Training

2023 - 2025

● Elstree Screen Arts

UAL/A Level , Media Studies/ Drama

2018 - 2023

● Dame Alice Owens

GCSE,,