



Chandan Pachal

if i had to describe me in a few words , I'm a incredibly hard working, knowledgeable, skillful individual.

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Languages

- Bengali
- English
- Hindi
- Kannada

About

With extensive retail experience at RELIANCE TRENDS and SARNOLATHA FURNITURE AND INTERIORS, I excel in customer service, team leadership, and inventory management. Adaptable to diverse settings, I'm committed to enhancing customer experiences through proficient problem-solving and a positive attitude.

BRANDS WORKED WITH

- Kaleido Rolls
- RELIANCE TRENDS
- SARNOLATHA FURNITURE AND INTERIORS

Experience



● Store Manager

Kaleido Rolls | Sep 2023 - Dec 2023

- Manage day-to-day operations during weekend shifts, ensuring a smooth and efficient workflow.
- Supervise staff to guarantee adherence to Keleido Rolls' standards and policies.
- Provide excellent customer service by addressing inquiries, concerns, and ensuring a positive dining experience.
- Handle customer feedback and resolve issues promptly.
- Monitor inventory levels and place orders as needed to maintain sufficient stock.
- Collaborate with vendors to ensure timely deliveries and quality supplies.
- Coordinate and lead the weekend team, including servers, kitchen staff, and cleaning crew.

● Sales Assistant

RELIANCE TRENDS | May 2019 - Apr 2023

- Manage customer relation.
- Replenishment of stock
- oversee a team of staff members
- address customer relation.
- Receive, unpack, and label merchandise shipments.
- Ensure products are properly stocked on shelves and displays.
- Monitor inventory levels and communicate restocking needs to the management team.
- Greet and assist customers in a friendly and helpful manner.
- Provide product information, answer queries, and offer guidance on purchasing decisions.
- Handle customer complaints or concerns in a professional and empathetic manner.

● Sales Assistant

SARNOLATHA FURNITURE AND INTERIORS | Aug 2018 - May 2022

- interacting with the customers.
- solving customer problems.
- scheduling deliveries
- handling cash
- managing the store

Education & Training

2023 - 2024

● University of Greenwich

Master's degree in International Business,

2019 - 2022

● Kristu Jayanti College

Bachelor's degree in Business Marketing,

