



Charlotte Mudd

Customer Assistant

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Languages

English (Native)

French (Basic)

About

Thriving in fast-paced retail settings, my role at Fortnum's & Masons honed my skills in front-of-house duties and high-profile customer care. Skilled in stock management and team collaboration, I bring enthusiasm and a professional approach to every task.

BRANDS WORKED WITH

Channel Fuel

CLERKENWELL KITCHEN

'COLD SWEAT' RAINDANCE FILM

Fortnum's & Masons

Experience

● Hostess

Fortnum's & Masons | Oct 2023 - Dec 2023

- Front of house, working in a fast-paced pressured environment daily.
- Look after high-profile customers, making sure they have all their correct food and drinks to provide them with the best service.
- Aiding retail as well as hospitality.
- Work with a team to ensure the day runs smoothly.

● AD/Runner

'COLD SWEAT' RAINDANCE FILM | Apr 2023 - Jun 2023

- Completed sound checks on set and assisted with recording sound.
- Ensure the cast and crew remain enthusiastic throughout the shoot.
- Keep an organised work environment.

● Customer Assistant

CLERKENWELL KITCHEN | Apr 2023 - Apr 2023

- Deliver excellent customer service, often under pressure.
- Handling stock deliveries and setting up displays.
- Consistently presenting myself in a professional, stylish and Positive manner.



● Assistant

Channel Fuel | Mar 2022 - Jul 2022

- Prepared products for distribution and exhibition.
- Responsible for organising paperwork.
- Keep a clean and tidy work area.

Education & Training

2023 - 2023

● Condé-Nast

Fashion Course, Fashion and Media at Vouge

2021 - 2023

● Highams Park Sixth form

A level, English Literature

2021 - 2023

● Highams Park Sixth Form

A level, Media Studies

2021 - 2023

● Highams Park Sixth Form

A Level, Film Studies