

Mohammed Alu-mir

Cashier and steward

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Languages

English

Arabic

About

As a dedicated retail professional, my experience as a Barista at Starbucks has equipped me with skills in efficient customer service and dispute resolution. My capability to maintain personalised interaction amidst high-volume periods positions me strongly for temporary retail roles.

BRANDS WORKED WITH

- Starbucks
- Total Event Solution

Experience

- **STEWARD**

Total Event Solution | Jul 2023 - Sep 2023

- + Advised customers on logistical queries, demonstrating clear understanding of site layout and event timetables.
- Interacted with guests and staff to build rapport.



- **BARISTA/CASHIER**

Starbucks | Nov 2022 - Feb 2023

- Resolved customer disputes with tact and professionalism.
- Managed peak morning custom with accurate, efficient, levelheaded service.
- Maintained highest standards of conduct and personalised customer service.
- Received and accurately processed customer payments.
- Maintained calm demeanour during high-volume periods and special events.
- Cleaned and sanitised work areas, utensils and equipment.

Education & Training

- 2023 - 2024 ● **Uxbridge Brunel Wealdstone academy**
BTEC Level 3 Sports,
- 2022 - 2023 ● **WEST HERTS**
BTEC Business,
- 2017 - 2022 ● **Whitefriars**
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