



Lima Khaled

Experienced Luxury Consultant with a Proven Track Record in Elevating Client Experiences

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Languages

English

Dari

About

Specialising in luxury retail, I excel at engaging customers and exceeding sales targets with brands like Jo Malone London and Chanel. My skills include detailed product knowledge and maintaining pristine merchandise presentation. Flexible and adept in fast-paced environments, I thrive in enhancing customer experience through expert advice and personalised service.

BRANDS WORKED WITH

Blackjack Promotions

Experience



Luxury Retail Sales Consultant

Blackjack Promotions | Sep 2022 - Now

- Represent different luxury counters such as Jo Malone London, Killian, Dior, etc...
- Greet and assist customers in a friendly and professional manner.
- Demonstrate in-depth knowledge of the merchandise, including materials, craftsmanship, and brand heritage.
- Meet and exceed sales targets through active selling and upselling techniques.
- Ensure the counter is clean, organized, and well-maintained at all times.

Admin

WORK Brainbox Accountancy | May 2021 - Sep 2022

- Deal with email enquiries
- Draft, scan, print relevant documents
- Complete payroll for clients
- Bookkeeping
- Preparing, organising and storing information in paper and digital form
- Greeting visitors at reception

Education & Training

2021 - 2024 ● University of Westminster

Bachelor of Biomedical Science,

2019 - 2021 ● Brentford School for Girls

A-Level or equivalent in Biology,

2019 - 2021 ● Brentford School for Girls

A-Level or equivalent in Chemistry,

2019 - 2021 ● Brentford School for Girls

A-Level or equivalent in Psychology,

2014 - 2019 ● Brentford School for Girls

GCSEs in English,

2014 - 2019 ● Brentford School for Girls

GCSE or equivalent in Mathematics,

2014 - 2019 ● Brentford School for Girls

GCSE or equivalent in Triple Science,

