



Mathuran Lava- narasu

Customer Service Assistant

[View profile on Dweet](#)

Languages

English (Native)

Tamil (Native)

About

I excel in dynamic retail environments, with strong organisational skills and a background in customer service at BP. Proficient in cash management, seamless issue resolution, and delivering excellent service, I'm ready to bring my expertise to new challenges in the retail sector.

BRANDS WORKED WITH

BP

Experience

● Customer Service Assistant

BP | Jun 2023 - Now

- Consistently excelled in customer service, building strong relationships with colleagues and earning a stellar reputation among regular customers and peers.
- Mastered BP's procedures for smooth transactions and swift issue resolution, ensuring seamless service delivery.
- Demonstrated proficiency in cash management and bookkeeping systems, by dealing with indebtedness forms and manual fuel corrections.

Education & Training

2023 - 2024

● Royal Holloway

BSC Computer Science,,

2021 - 2023

● Kingsbury High School

A Level,,

2017 - 2021

● Kingsbury High School

GCSE's,,