



Bukola Fenuyi

Customer Assistant

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Languages

English (Native)

Yoruba (Basic)

About

Experienced retail professional with roles at UNIQLO and IKEA, skilled in customer service, sales, and maintaining a positive shopping environment. Proven ability to exceed sales targets and adapt quickly in dynamic settings.

BRANDS WORKED WITH

UNIQLO

IKEA, CHECKOUTS

DELEWARE NORTH (AGENCY)

Evolve Hospitality

BUSINESS VENTURE, BUKKY'S BAKERY

Experience



CUSTOMER ADVISOR

UNIQLO | Jul 2023 - Sep 2023

- Improved communication by engaging closely with customers and assisting with any queries.
- Maintained a clean and organised sales floor.
- Collaborated with team members to achieve store goals and create positive environment.
- Worked to exceed sales targets to drive business growth and relayed customer feedback.

CASHIER AND CUSTOMER ASSISTANT

IKEA, CHECKOUTS | Feb 2023 - Apr 2024

- Use cash registers to manage customer transactions for a minimum of 8 hours per week.
- Manage self-service areas and answer customer queries.
- Developed customer service skills such as communication, attentiveness, product knowledge, decision making, and problem solving.

WAITRESS AND BARTENDER

DELEWARE NORTH (AGENCY) | Dec 2022 - Jun 2023

- Carried out several customer orders and cleaned up a variety of spaces.
- Maintained a clean working area and bar.
- Processed payments and verified age requirements.
- Worked to exceed sales targets and ensured customer queries were answered.

Places worked: Wembley stadium, Emirates stadium, London stadium etc.



(AGENCY), WAITRESS AND BARTENDER

Evolve Hospitality | Dec 2022 - Jun 2023

- Carried out several customer orders and cleaned up a variety of spaces.
- Maintained a clean working area and bar.
- Processed payments and verified age requirements.
- Worked to exceed sales targets and ensured customer queries were answered.

Places worked: Dorchester hotel, Henley Royal, Sushi samba, Royal Ascot etc.

FOUNDER AND OWNER

BUSINESS VENTURE, BUKKY'S BAKERY | Feb 2021 - Now

- Developed a brand concept for a bakery, broke even and plan to scale up by 20%.
- Improved organisational skills by dealing with more than 5 customer orders per week.
- Initiated successful marketing strategies that focus on target audience.

- Created a loyal customer base by constantly listening to feedback and reading customer reviews.

Education & Training

2021 - 2024

● **Nottingham Trent University**

BA BUSINESS MANAGEMENT AND ECONOMICS,