



# Cielen Gauntlett

Motivates Brummy looking for work while I get my degree in media!

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## Languages

English

## About

With diverse experience in customer service roles at Ticketmaster and as a Bar-tender at Moseley Folk, I'm adept at enhancing the retail environment for customers. Skilled in complaint handling, transactions, and inventory control, I thrive in dynamic settings, offering flexibility and dedication to every task.

### BRANDS WORKED WITH

Moseley Folk

Off to Work Agency

Ticketmaster

## Experience

### Cleaner

Off to Work Agency | Jul 2022 - Jan 2023

Worked at an agency between university work, mostly cleaning including events such as the commonwealth games but only rarely.



### Customer Assistant

Ticketmaster | Jun 2022 - Sep 2022

Worked remotely as a customer assistant completing tasks such as email responses, ticket correction, phone calls etc.

### Bartender

Moseley Folk | Jun 2021 - Aug 2021

Worked as a bartender for events such as Moseley folk, pink moon, access etc.

## Education & Training

2020 - 2022

### Bishop Challoner Catholic College

A-Level or equivalent in History, Law, English Literature,

2018 - 2019

### Bishop Challoner Catholic College

GCSE or equivalent in English literature - 7 English language - 7 Computer science - 6 Physics - 6 Biology - 6 Chemistry - 7 French - 5 History - 7 Religious Education - 7,