



# Hafsa Hussain

An enthusiastic individual looking to broaden my experiences and eager to develop my skill sets.

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## Languages

French (Basic)

English (Native)

## About

With experience at Lagoon Canary Wharf, I've developed strong customer service skills, till operation proficiency, and a commitment to maintaining store standards. I'm flexible with shifts and passionate about delivering personalised shopping experiences in high street retail environments.

### BRANDS WORKED WITH

Light upon Light Events

Lagoon Canary wharf

Formula 1 Mercedes

## Experience

### ● London Volunteer

Light upon Light Events | Jan 2023 - Apr 2024

- Adhered to charity organisation policies and procedures.
- Set up event rooms in designated areas for guests and speakers.
- Catered to guests needs, providing assistance in any way possible.
- Guided people on how to fill out donation forms and stored them efficiently.
- Correctly registered guests and provided the necessary items upon arrival.

### ● sales associate

Lagoon Canary wharf | Jan 2023 - Jan 2024

- Managed till operations, processing payments and refunds.
- Cultivated loyal customer relations and catered to individual needs.
- Used product knowledge to drive substantial sales increases.
- Dealt with a range of customers (Some of which have left pleasant personal reviews).
- Worked in coordination with a team to
- Kept store standards and work efficiency to a high standard.
- Managed deliveries and stock replenishment
- Opening and closing store responsibilities
- Maintaining a clean store front and stock room.

### ● Work Experience

Formula 1 Mercedes | Jul 2022 - Jul 2022

- Completed and analyse multiple suspension tests
- Recorded data and present on excel spreadsheets.
- Welded metal compartments together to then use in experimental tests.
- Created a C probe breakout to stimulate sensors using test equipment.
- Ran tests on the steering wheels to check they were working properly.
- Researched and prepared how to create an Arduino.

Selected Achievements, Qualifications, Experience and Information  
I have a satisfactory attendance record and do not recall talking days off sick in the past 2 years. I am more than happy to work flexible shifts and weekends. I am fully committed and a strong believer of diversity and equal opportunity. Should official back ground checks be required, I am more than happy to comply. I always give 110% to all commitments be it personal or professional. I am always seeking for ways to improve myself therefore ready to grasp any additional training for the job; I would be grateful to have the opportunity to discuss why I believe I would be a valued member of staff to your organization.

## Education & Training

2021 - 2023

### ● Mulberry school for girls

A-levels,