



# Brooklyn Rowe Denis

Sales Assistant

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## Languages

English (Native)

## About

With a knack for thriving in retail environments, I bring proven experience from WHSmith, M&S, and TOMMY HILFIGHER. Specialising in customer service and sales, I excel in fast-paced settings, leveraging my product knowledge and merchandising skills to exceed sales targets.

### BRANDS WORKED WITH

M&S

TOMMY HILFIGHER

WHSmith

## Experience



### ● Sales assistant

WHSmith | Feb 2023 - Sep 2023

- Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases.
- Used product knowledge, sales abilities and customer relations skills to drive substantial profit increases.
- Assisted customers with product selection and sales, recommending items to increase transaction value.
- Received and processed product returns.
- Maintained knowledge of products and features to provide recommendations to customers.

### ● Supermarket assistant

M&S | Oct 2023 - Dec 2023

- Faced up and organised shelves in between serving customers.
- Shelved fresh produce and dry goods with accurate prices and clear product stickers.
- (Seasonal)

### ● Sales assistant

TOMMY HILFIGHER | Sep 2023 - Nov 2023

## Education & Training

### ● Francis Barber

GCSEs,