



Lucy Awotedu

Sales Associate

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Languages

English (Native)

About

I am a dedicated retail professional with experience in customer service, cash handling, and sales support. I excel at creating positive shopping experiences, managing tills, and providing product knowledge to customers in fast-paced environments across high street, premium, and luxury settings.

BRANDS WORKED WITH

Selfridges

House of CB

Naked Wolfe

Kurt Geiger, Harrods

They Ivy- Front Of House

Blue Orchid Tower Suites Hotel

Wilko

Sainsbury's

Experience



Sales Assistant

House of CB | Feb 2024 - Jun 2024

- Cash Handling
- Customer service
- Help customer find what they need
- Till operating
- Greet customers
- Educate customers on product features & knowledge



Sales Assistant

Naked Wolfe | Jul 2023 - Jan 2024

- Managing cash registers
- Help customers find whatever they need.
- Provides customer service in a retail setting
- Till operating



Trading Assistant

Sainsbury's | Oct 2022 - Jan 2023

- Sort, replenish stock and help customers on the shop floor.
- Unload deliveries and organise warehouse
- Code-check all produce, fresh foods and dry goods.
- Serving customers on the till.
- Keeping the store tidy and maintaining the shop floor appearance
- Covering staff shortages and annual leave

Sales Associate

Kurt Geiger, Harrods | Aug 2022 - Apr 2023

- Provide and maintain exceptional customer service to each customer
- creating excitement and desire around the product.
- Build relationships with clients
- exclusive access to products and services

Waitress

They Ivy- Front Of House | Feb 2022 - Oct 2022

- Answered customer calls over the phone
 - Took customer orders
 - Greet customers in a polite and professional manner
 - Excellent customer service skills
 - Worked alongside colleagues to communicate about customer orders.
 - Escorting Customers to their tables
 - Tidied the receptionist area and front of storefront
- Five Guys – Crew Member
- Assisting customers as needed
 - Throwing away the trash
 - Cleaning Tables
 - Packaging in store & to go orders

- Use the grill, dressing station, fry station to make customers foods
- Excellent customer service

- Excels in performing essential tasks including runner/frontline coordinator, order

taker/dining room attendant, grill operator, sandwich maker, fry station, drinks and cashier.

- Ensures the restaurant is up to company standards with regards to cleanliness, neatness,

and customer accessibility.

● Receptionist

Blue Orchid Tower Suites Hotel | Jan 2022 - Jul 2022

- Greet guests as they arrive at the hotel
- Check guests in and out
- Scheduled and managed reservations
- Built and maintained rapport with customers and colleagues.
- Handle any customer complaints



● Customer Service

Wilko | Feb 2021 - Dec 2021

- Worked on shop floor and on tills
- Take customer orders
- Tidied shop floor
- Helped in stockroom
- Worked alongside with colleagues to communicate about customer orders
- Administrative work

Education & Training

2020 - 2020

● St Charles Catholic Sixth form college

Level: (B) Psychology (B) Business (B) Sociology,

2016 - 2020

● St Saviour's and St Olaves Church of England School

8 GCSE's,