



Naomi Kamara

Shop Assistant

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Languages

English (Fluent)

About

Experienced retail professional with a background at Asda and Five Guys. Skilled in sales, stock management, and cash handling. Passionate about creating inclusive experiences and ensuring customer satisfaction. Adaptable, reliable, and ready to contribute to any retail environment.

BRANDS WORKED WITH

- Asda
- The Ivy Market Grill
- Five Guys

Experience

● MAKEUP ARTIST

| Oct 2022 - Jan 2024

self-employed

Dynamic and dedicated professional with a passion for delivering exceptional results in the makeup industry. With 5 years of experience, I have honed a diverse skill set encompassing good customer service. I am adept at being inclusive by being able to colour match makeup to diverse skin tones making everyone feel inclusive, consistently exceeding expectations and driving positive outcomes. Known for my good customer service and people skills I thrive in collaborative environments and am committed to continuous growth and improvement. Seeking an opportunity to leverage my expertise and make a meaningful impact in [target industry/field]



● homeshopper/shop assistant

Asda | Aug 2022 - Nov 2023

Assisted customers with locating products and provided information about promotions or specials Stocked shelves, rotated merchandise, and ensured proper product placement Maintained cleanliness and organization throughout the store, including aisles, displays, and storage areas Operated cash registers, processed transactions, and handled cash, credit, and debit card payments Assisted with inventory management, including receiving shipments, checking for accuracy, and restocking products Collaborated with team members to fulfill customer orders, including online and phone orders Responded to customer inquiries, resolved issues, and ensured customer satisfaction

● waitress

The Ivy Market Grill | Feb 2022 - Jul 2022

Greeted customers warmly upon arrival and escorted them to their tables Presented menus, provided recommendations, and took accurate orders Entered orders into the POS system and communicated them to the kitchen staff Served food and beverages promptly and accurately Anticipated guest needs and addressed any concerns or special requests Handled cash and credit card transactions, ensuring accuracy and security Collaborated with colleagues to maintain cleanliness and organization in the dining area Participated in staff meetings and training sessions to improve service quality



● customer assistant

Five Guys | Nov 2021 - Jan 2022

Greet, serve and advise clients giving the highest standard of customer service liaise with line manager in regards to client complaints when necessary be conversant with cash, credit, exchange procedures and selling systems helped customers locate products and suggested alternative options ensure client satisfaction to encourage brand loyalty show good engagement and customer service skills always be aware of current advertising and marketing campaigns, new launches and promotions

Education & Training

2020 - 2023 ● Christ the King Emmanuel
MMP,

2024 ● University of West London
marketing,