



View Sumsard

40 Campbell Rd, Brighton and Hove, Brighton BN1 4QD, UK

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Languages

Korean (Basic)

English (Fluent)

Thai (Native)

About

With a passion for delivering exceptional customer service in fast-paced settings, I've excelled at Wok&Go and Tomyum Thai Restaurant, ensuring customer satisfaction through efficient order handling. Fluent in English and basic Thai, I thrive in diverse team environments.

BRANDS WORKED WITH

- Wok&Go
- Morrison
- Adobe
- Appetite4Work
- Microsoft Office
- Behance

Experience



● Food assistant

Wok&Go | Mar 2018 - Apr 2019

GREETES AND TAKES ORDERS FROM CUSTOMERS, PREPARES MEALS, AND ENSURES FOOD SAFETY AND SANITATION STANDARDS ARE MET. MY TASKS INCLUDE GREETING GUESTS WITH A NICE SMILE, ASSISTING WITH MEAL PREPARATION, HANDLING CASH, AND COMPLETING MINOR PAPERWORK. WORKED EFFICIENTLY WITH SEVERAL CUSTOMERS AND TASKS AT ONCE IN A HIGH-PRESSURE SITUATION. WORKING AUTONOMOUSLY BECAUSE I MUST CLEAN THE STORE, CLOSE IT DOWN, AND SIGN OFF MEETING SALES TARGETS THROUGH ENGAGING WITH CONSUMERS AND DISCOVERING THEIR REQUIREMENTS.

WAITING - TOMYUM THAI RESTAURANT- MANCHESTER

HEY THERE! AS SOON AS CUSTOMERS WALK IN, WE'LL MAKE SURE TO SEAT THEM AT A TABLE. AFTER THAT, WE'LL BRING THEM THE DRINKS AND FOOD MENU. SURE, I CAN HELP YOU WITH THAT! SO, YOUR MAIN RESPONSIBILITIES WOULD BE TAKING ORDERS FROM CUSTOMERS, SERVING FOOD, AND ENSURING THAT THE FOOD BEING SERVED IS ACCURATE. IS THERE ANYTHING ELSE YOU WOULD LIKE TO KNOW? ARE YOU SUGGESTING THAT WE SHOULD TAKE ACTION TO FIX ANY ISSUES AND REACH OUT TO CUSTOMERS TO MAKE SURE EVERYTHING IS RESOLVED OR IF THEY NEED ANY ASSISTANCE? SURE, I CAN HELP YOU WITH THAT! I CAN ASSIST IN COLLECTING PAYMENTS AND PROCESSING BILLS FOR THE CUSTOMERS.

Education & Training

● BRIGHTON UNIVERISTY

ARCHITECTURE,

● SCHOOL

GCSE (A IN ART, A IN SOCIETY BELIEF, B,

2015 - 2016

● SECONDARY SCHOOL

MEMBER,