

Alexia Alexandrou

Retail Assistant

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Languages

English

Italian

About

With a solid background in fashion retail and salon sectors, I excel in enhancing customer experiences at River Island and JD Sports. My skills range from styling to product promotion, showcasing my adaptability and passion for customer care in diverse retail settings.

BRANDS WORKED WITH

JD Sports

River Island

snippers

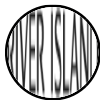
Stasi Salons

Experience

● Junior Hair Stylist

snippers | May 2023 - Jul 2023

- Ensured customers were greeted, providing attentive care to enhance salon experiences.
- Scheduled and rescheduled customer appointments daily.
- Maintained customer safety by guaranteeing tidiness of salon and frequently sterilising hair styling tools.
- Offered style catalogues and magazines showcasing hair style options.
- Answered phone calls daily to schedule appointments and advise on service options.
- Shampooed, conditioned and treated hair using salon-exclusive products, promoting products to increase sales.
- Maintained safe working practices with colours and chemicals, adhering to proper use and disposal guidelines.
- Provided regular refreshments for continued customer satisfaction.



● Customer Retail Assistant

River Island | Jul 2022 - Jul 2023



● Customer Retail Assistant

JD Sports | Oct 2021 - Jun 2022

● Hair Salon Assistant

Stasi Salons | Feb 2020 - Mar 2020

Education & Training

2023 - 2024

● Enfield College

VTCT Level 2, Hairdressing,,

2023 - 2023

● Beautifully Enhanced Academy

CPD, Semi-Permanent Make Up Course,,