



Nevaeh Thompson

Sales associate, Youth support worker

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Languages

English (Fluent)

About

I am an adaptable retail professional with experience at Topshop, specialising in customer service, product knowledge, sales transactions, and stock management. I excel in fast-paced environments, promoting products effectively to drive sales and enhance the shopping experience.

BRANDS WORKED WITH

TOP

ML Community Enterprise

Experience

● Sales associate

Topshop | Jan 2023 - Jan 2024

- Maintain a in depth knowledge of products including benefits, features and usage
- Assist customers as the enter and observe the store.
- Arrange and clean the store to entice new customers whilst making sure stock is updated regularly.
- Handle money and transactions and returns also processing sales transactions using POS system.
- Obtain a high-level customer service with an approachable and friendly demeanor
- Able to influence and promote products whilst persuading customers to purchase them.

● Youth Support Worker

ML Community Enterprise | Jan 2022 - Jan 2022

- Facilitating youth engagement sessions, including onsite and offsite activities.
- Developing and delivering activities and projects with young people to enable personal development and to increase their aspirations for the future.
- Build positive and caring relationships with children, young people and their families.
- Collaborating with young people in the design, delivery and evaluation of projects included in youth work programs.
- Supporting the Youth Team Lead in maintaining accurate records, including incident/accident reports.
- Inputting data on the management information systems with attention to detail. Data was recorded in line with service requirements and funding arrangements.
- Attending relevant team meetings.

Education & Training

2018 - 2023

● The Norwood School

BTEC Level 2 Extended Certificate Sport (Distinction),