



Nikoletta Kwasnik

passion for fashion

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Languages

Polish (Native)

English (Native)

About

With a background in hospitality, I've developed strong customer service skills and adaptability. Experienced in cash handling, stock control, and delivery processing, I also offer Polish language skills for diverse client interactions in dynamic retail environments.

BRANDS WORKED WITH

- Evolve Hospitality
- jolly childminding ĩ
- The Rose and Crown
- Touch of Noir
- walkers pharmacy

Experience

● CHILD CARE

jolly childminding ĩ | Oct 2021 - Oct 2022

The organization provides exceptional care of children. I've looked after children from ages 1 to 4 including children with ADHD. I've supported children in being bilingual by adapting some of the Bulgarian phrases and words (due to the fact that most of the children were Bulgarian). I'm always keen to learn new stuff. Some of my responsibilities included:

- organizing and conducting general development activities for children
- taking care of the hygiene and safety of children (changing, care, protection of the environment)
- learning independence in various life activities such as dressing, potting, eating independently
- preparing meals for children



● PUB WAITRESS

The Rose and Crown | Oct 2019 - Jun 2020

Some of my responsibilities included:

- Cash register and payment terminal service
- ease of establishing positive relationships with guests
- Readiness to work in shifts
- Restaurant guest service
- Completing orders
- Accepting reservations by phone
- Control of the restaurant's supply
- Taking care of cleanliness HOSPITALITY, RESTAURANT WAITRESS

● waitress

Touch of Noir | Oct 2018 - Feb 2019

My responsibilities included:

- Collecting orders for dishes and drinks, serving guests according to the required standards.
- Full and current knowledge of all dishes on the menu.
- Advising clients based on their preferences.
- Collaborating with other restaurant employees to ensure guest satisfaction.
- Working according to the rules of hygiene and food safety.

Education & Training

2021 - 2024

● Middlesex University

Psychology BSc Honours 2nd year studies,

2019 - 2021

● Winchmore School

6th form,

2016 - 2019 ● Southgate Secondary School
GCSE,