



Ayodele Samuel

Architectural designer

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Languages

English (Work Proficiency)

French (Basic)

About

Experienced customer service representative at THE DRIP COLLECTION (TDC), skilled in resolving issues and enhancing satisfaction. Adaptable to various retail environments, proficient in product knowledge, order handling, and upselling within premium and high street menswear and accessories sectors.

BRANDS WORKED WITH

Ministry of Works

THE DRIP COLLECTION (TDC)

Experience



Architectural designer

Ministry of Works | Feb 2023 - Oct 2023

Researched latest industry trends to stay abreast with developments and best practices. Conducted site inspections and surveys to determine conditions. Calculated measurements, dimensions and material data for design plans. . Revised and remodelled designs to comply with requests of clients.

Customer service representative

THE DRIP COLLECTION (TDC) | Jan 2022 - Jul 2022

Handled customer complaints, providing appropriate solutions to guarantee positive outcomes. Assisted customers with varying questions using product knowledge and service expertise. Answered customer telephone calls promptly and improved on-hold wait times. . Managed daily calls, taking orders and escalated cancellations.

Education & Training

2017 - 2023

Bells university of technology

Pgd and bsc, Architecture