



# Vennala Madhuri Gandhala

Customer Success | Customer Care | Customer Service

[View profile on Dweet](#)

## Languages

Kannada

Telugu

English

Hindi

## About

With a strong background in customer service at Starbucks, I excel in providing exceptional customer experiences through detailed product knowledge and efficient service. I'm adaptable to various retail settings, demonstrating flexibility with schedules and a robust work ethic.

### BRANDS WORKED WITH

Starbucks

## Experience



### customer service

Starbucks | Jun 2019 - Apr 2020

- Assisting customers in selection and purchase of the items.
- Highlighting special promotions to customers. worked as a Staff Member - Starbucks, India:
- Provided customers with product details such as coffee blends and preparation descriptions.
- Cleaned and sanitized work areas, utensils and equipment.
- Educated customers on beverage menu items and provided samples of daily brews.
- Provided friendly and efficient service at the cash register
- Collaborated with kitchen staffroom sure timely order fulfilment
- Assisted in maintaining a clean and organized kitchen environment
- Prepared ingredients and assisted with basic cooking tasks.
- Followed food safety and hygiene guidelines Worked as a operative -DHL warehouse, India:
- Ensured picking documentation was completed correctly to provide accurate and relevant information to warehouse supervisor.
- Stacked card boxes and pallets.
- Opened and closed dock doors.
- Consistently achieved daily picking targets through diligent work ethic and dedication to warehouse regulations.

## Education & Training

### University of Hertfordshire

MSC International business,

### sv university Tirupati

Bachelor of Business Administration,