



Wasik Khan

Sales associate

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Languages

English

About

With a strong foundation in customer service and complaint resolution, I thrive on the shop floor, excelling in feedback analysis, stock management, and maintaining seamless operations. My roles have honed my ability to foster trust with customers, manage inventory efficiently, and adapt quickly in dynamic retail environments.

BRANDS WORKED WITH

Ecstasy Limited

Experience

- **Customer service**

| Oct 2023 - Now

Serving customers, handling customer complaints, build productive trust relations with customers, collecting and analyzing customer feedback.



- **CUSTOMER SERVICE ADVISOR**

Ecstasy Limited | Jan 2022 - May 2023

Customer facing role, servicing customers through the shop floor. Helping customers with queries, seeking solutions. Stocking shelves and organising the stock room.

Education & Training

2023 - 2023

- **London South Bank University**

BUSINESS MANAGEMENT WITH MARKETING,

2019 - 2021

- **Brindabon Government College**

Higher Secondary School Certificate,