



# Zahra Webb

Temporary Luxury Sales Associate

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## Links

[Website](#) [LinkedIn](#)

## Languages

English (Native)

## About

With experience at prestigious brands like Prada, Hermès, and Fossil, I've honed skills in inventory management, personal shopping, and creating exceptional client experiences. My passion lies in applying innovative communication strategies to enhance the retail environment, ensuring every customer feels valued and special.

### BRANDS WORKED WITH

Fossil Group, Inc.

Hermès

M&S

Prada Group

## Experience

### ● Inventory Specialist

Prada Group | Sep 2022 - May 2023

- Running clothing and products to clients or associates

- Inventory management and upkeep

- Personal Shopping for clients with access to limited stock

- Preparing seasonal launches

### ● Sales Assistant

Prada Group | Sep 2022 - May 2023



### ● Host

Hermès | Sep 2022 - May 2023

The role was about making clients feel comfortable and special while visiting the store. This covered adjusting to all their needs whether it was refreshments or a personal request.

- Fulfilling client requests.

- Serving beverages and snacks to clients

- Organising client time slots in order to make sure that everyone is seen by an associate

### ● SA at Fossil Group, Inc.

Fossil Group, Inc. | Jan 2020 - Sep 2021

### ● Temporary Christmas SA

Fossil Group, Inc. | Nov 2019 - Nov 2019

### ● Cafe Assistant for Head Office

M&S | May 2023 - Now

Working in the cafe for M&S head office. Often in contact with buyers and merchandisers.

## Education & Training

2021 - 2024

### ● London College of Fashion, University of the Arts London

Bachelor of Arts - BA,

2019 - 2021

### ● Fashion Retail Academy

L3 Extended Diploma in Fashion Retail and Business,

2014 - 2019

● Royal High School GDST  
iGCSE,