



Linda Gusqui

Customer & Sales Operations

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Languages

Spanish (Fluent)

English (Fluent)

About

As a Customer Care Assistant at Reiss, I excelled in customer service and visual merchandising. Assisted 50 customers daily, resolved complaints efficiently, and increased sales through product demonstrations. I'm fluent in basic French and Spanish, adaptable to dynamic retail environments.

BRANDS WORKED WITH

Reiss

Experience



● Customer Sales Assistant

Reiss | Jun 2023 - Sep 2023

- Provide outstanding customer service, receiving 90% and above in customer service feedback surveys
- Greeted customers warmly, advising on current promotions and providing guidance with product selections.
- Addressed and resolved complex customer complaints in calm, efficient and friendly manner.
- Maintained, clean, presentable and stunning product displays by conducting routine visual merchandising tasks and deep cleans.
- Demonstrated performance and function of products effectively, heightening customer interest and increasing sales.
- Cashed up till systems accurately, escalating discrepancies to management.
- Processed multiple daily stock deliveries to maintain accurate order numbers and inventory records.
- Assist an average of 50 customers per day in finding or selecting items, and providing recommendations.

Education & Training

2023 - 2024 ● The John Roan School

A-Levels Business/History/Politics - Distinction,