



Abdisalan Osman

Team Member

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Languages

English (Fluent)

Dutch (Fluent)

Somali (Native)

About

I am a dedicated retail professional with experience in customer service and sales at M&S. Skilled in problem-solving, team collaboration, and maintaining store standards. Proficient in handling high-volume transactions and ensuring customer satisfaction. Fluent in English and Dutch.

BRANDS WORKED WITH

- Al Kahf Restaurant
- M&S

Experience

- Team Member**
M&S | Jan 2024 - Aug 2024
 - Assessed customer needs and responded appropriately to questions.
 - Maintained high productivity by efficiently processing payments
 - Worked overtime shifts during high unexpected high volume
 - Informed managers of issues with loss prevention and security.
 - Maintained store cleanliness
 - Took orders / served food & drink
- Team member (cashier/waiter)**
Al Kahf Restaurant | Jan 2021 - Now

Education & Training

- 2020
 - Newham Sixth Form College**
GCSEs, Computer Science,,