

# Muhammed Shahid

Passionate young man

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## Languages

English

Hindi

## About

Enthusiastic and capable person who is a graduate in bachelor of business administration

### BRANDS WORKED WITH

- HUCKSTER London
- K K Residency
- steak house

## Experience



- Waiter**  
HUCKSTER London | Apr 2023 - Now  
**Achievements/Tasks**  
Provided excellent customer service by taking orders, serving food, and addressing customer inquiries. Demonstrated strong knowledge of the menu, including ingredients and preparation methods. Maintained a clean and organized workspace, ensuring a hygienic dining environment. Processed payments accurately and efficiently, handling cash and using POS systems. Upsold menu items and promoted specials to enhance customer experience and increase revenue.
- Night Receptionist**  
K K Residency | Aug 2022 - Jan 2023  
**Tasks**  
Managed overnight check-ins and check-outs, ensuring a smooth process for late arrivals and early departures. Monitored security protocols and ensured the safety of guests during the night. Responded to guest inquiries and requests during non-traditional hours. Handle any emergencies or issues that arose during the night shift. Conducted nightly audits to reconcile financial transactions and maintain accurate records.
- Waiter/FOH**  
steak house | Nov 2021 - Jan 2022  
**Achievements/Tasks**  
Greeting and welcoming customers, ensuring customers feel comfortable and welcome. Managing bookings and allocating tables. Provide excellent customer service and taking orders carefully. Keep the restaurant clean and tidy.

## Education & Training

- 2023 - 2023 ● **University of Roehampton**  
MBA,