



Habonimana Rodriguez Delgado

Highly experienced team player in customer service with over 5 years of experience.

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Languages

Spanish

English

About

With a decade in customer service, I've honed key skills as a Sales Associate at Decathlon UK and across hospitality roles. My strengths lie in stock control, providing excellent service, and communication. Highly adaptable, I deliver high standards even in dynamic retail environments.

BRANDS WORKED WITH

Balans Soho Society Restaurant

Decathlon UK

Kojo Restaurant Group Limited

Experience



● Sports Advisor (Fitness Department)

Decathlon UK | Jan 2022 - Now

Stock control Excellent customer service Creating good communication channels Layout and displays creator Scheduling orders for customers

● Assistant Manager

Kojo Restaurant Group Limited | Jan 2020 - Jan 2022

Weekly stock control Overseeing customer service Setting Goals for the staff members Creating good communication channels Organising staff rotas, shifts and holiday allowances Organising training for the staff

● Bartender/Barista

Balans Soho Society Restaurant | Jan 2019 - Jan 2020

Overseeing the ordering of stock control Managing the bar area and servicing customers Scheduling the weekly orders for customers



● Bar / Waiter Staff

Tapas Revolution | Jan 2018 - Jan 2019

Preparing the cocktails, coffees, and soft drinks for afternoon lunch. Providing service to our customers

● Printing Machine Operator

Grupo Ferver | Jan 2018 - Jan 2018

Responsibilities: Overseeing all aspects of operations for the printing machine Working with base adhesive vinyl, PVC, acrylic and canvas. Ensuring all cutting orders are accompanied by the appropriate markers

● Airport Assistant

Newrest Holdings Group | Jan 2012 - Jan 2018

In charge of the loading of cargo onto the planes. Delivering food and snacks into the airplanes