

# **Mohammad Ali**

Sales Assistant

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# Languages

Urdu

Punjabi

English

Spanish

### About

With a knack for customer service and a passion for culinary excellence, I've thrived in hospitality and retail environments. Skilled in offering personalised recommendations, I'm adaptable and proactive, ensuring high satisfaction levels. Fluent in Urdu, Punjabi, English, and Spanish, I excel in diverse settings.

**BRANDS WORKED WITH** 

Better Bagels, Whitton

Lit Desserts

The Dallow Center

# Experience

#### Waiter

Lit Desserts | Aug 2023 - Feb 2024

I've immersed myself in a world of sweetness and hospitality. Greeting guests with genuine warmth, I've had the pleasure of guiding them through our tantalising menu of cakes, pastries, and artisanal treWith each order, I strive to exceed expectations, ensuring that every dessert is served with precision and flair.

## Support Assistant

The Dallow Center | Sep 2022 - Mar 2023

As a support assistant in a restaurant, I've played a vital role in ensuring the smooth and efficient operation of the establishment. From the bustling kitchen to the front-of-house, I've been a dependable presence, ready to assist wherever needed.

### Sales Assistant

Better Bagels, Whitton | Mar 2020 - Aug 2022

As a sales assistant in a restaurant, I've embraced the dynamic intersection of customer service and

culinary excellence. Greeting diners with a warm smile and genuine enthusiasm. Through attentive listening and understanding of individual preferences, I've provided tailored recommendations, ensuring each guest enjoys a personalised dining experience.

# **Education & Training**

2023 - 2024 Middlesex University

Bachelor of Science,