

Zain Ajaib

Team Lead - Cloud Team

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Languages

English

About

I am adaptable and ambitious individual. I am kind and helpful and enjoy working in a group and have very good communication skills as well as good teamwork skills. I am confident and consider myself to be a natural leader. I am able to use my own initiative when working under pressure. I am Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

BRANDS WORKED WITH

Burger King

Card Factory

CAR WORKSHOP

Smoothies Dessert Bar

Experience

● Labourer

CAR WORKSHOP | Sep 2022 - Jan 2023

- Managed day-to-day labour duties including heavy lifting, goods transportation and site maintenance.
- Serviced and fixed minor faults such as Run flat and commercial tyres.
- Removed tyres and components for thorough fault-finding, suggesting best-possible customer resolution.
- Repaired and refitted tyres effectively and efficiently in line with client needs.
- Fitted tyres on 20-30 vehicles per day.



● Crew Member

Burger King | Aug 2021 - Jun 2022

- Prepared food and beverages within target timeframes.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.
- Contributed to team success by completing jobs quickly and accurately.
- Consistently went above and beyond job requirements, regularly exceeding targets and expectations.
- Operated cash register to take payments and process orders.
- Grilled meats for correct time to reach safe internal temperatures.
- Used fryers, grills, and microwaves while following safety guidelines.



● Store Assistant

Card Factory | Jun 2020 - Dec 2020

- Set up Point of Sale and window displays to boost sales.
- Maintained and replenished stock according to store merchandising layout, ensuring consistent product availability.
- Promptly identified and retrieved items in stock room to maximise sales opportunities.
- Ensured excellent product availability, monitoring stock levels and identifying replenishment and reordering requirements.
- Practised safe and secure stock handling methods, reducing product damage and loss.
- Assisted customers with product selection, recommending associated items to increase transaction value.

● Crew Team Member

Smoothies Dessert Bar | Jan 2019 - Jan 2020

- Contributed to team success by completing jobs quickly and accurately.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.
- Attended to customers with friendly and accurate service.
- Learned all tasks required quickly to maximise performance.
- Took cash and card payment at checkout, providing correct change and receipts when requested.

- Handled customer complaints using quick decision-making to resolve issues.

Education & Training

- 2021 ● **Redbridge College**
NVQ Level 2;
- 2021 ● **Oaks Park High School**
GCSEs,,