



Abdiaziz Osman

Experienced retail worker

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Languages

English (Fluent)

About

With a proven track record in exceeding sales targets at B&Q, I bring exceptional product knowledge and top-notch customer service skills. My experience includes effective crowd management from Chelsea FC and detailed cash handling at Pret A Manager.

BRANDS WORKED WITH

- Retail
- Chelsea FC
- BARISTA

Experience

B and Q

Retail | Sep 2023 - Jan 2024

- Sales Achievement: Consistently exceeded monthly sales targets by 15%, contributing to the store's overall revenue growth.
- Product Knowledge: Maintained in-depth knowledge of over 1,000 products, assisting customers with product selection and providing informed recommendations.



Safety steward

Chelsea FC | Mar 2022 - Mar 2022

- Crowd Management: Successfully managed crowds of up to 40,000 spectators during match days, ensuring safety and order throughout the stadium.
- Emergency Response: Trained in emergency procedures and provided immediate assistance during incidents, contributing to a safe environment for all attendees.

Pret A manager

BARISTA | Jun 2021 - Jul 2022

- Demonstrated excellent customer service and communication skills through daily interactions with diverse clientele.
- Managed cash transactions accurately, showcasing attention to detail and integrity in handling financial responsibilities.
- Coordinated and collaborated with team members to ensure efficient service delivery, emphasising teamwork and collaboration.

Education & Training

2020

Uxbridge High School

Sixth Form,

2018

Uxbridge High School

8 GCSEs,