Dweet

Josephine Fadug-bagbe

I am a collaborative hard working person , always delivering good and excellent services to my wonder customers

View profile on Dweet

Languages

English

About

With a solid foundation in customer service from Nike and Golden Kiddies, I've mastered transaction management, returns, and product knowledge. Fluent in English, my adaptability suits dynamic retail environments. My skillset spans across luxury, premium, and high-street categories.

BRANDS WORKED WITH

biddies mondo   Golden kiddies   The harvest

Experience

● Sales Representative

Nike | Jul 2023 - Nov 2023

• I always welcome customers with a smile as they walk into the store for the perfect shoe.

• I share my rich knowledge about each style, type, and brand of shoe that graces our shelves.
•I assist in the fitting process, ensuring each customer finds their perception fit
• I handle transactions efficiently
• I manage any returns or exchanges with empathy and understanding.
• I keep our shoe haven clean and well-stocked, making it a pleasure to explore.

● Sale Representative

Golden kiddies | Oct 2022 - Jul 2023

I greet customers warmly as they enter my domain
I acquire a deep understanding of our products and share this knowledge to aid in the selection process.
I help find the perfect fit, creating an engaging and enjoyable shopping experience.
I manage transactions, ensuring accuracy and swift service.
I handle returns and exchanges, always prioritizing customer satisfaction.

● Waitress

The Harvest | Jul 2022 - Sep 2022

• Taking orders from customers
• Serving food and drinks
• Ensuring a great dining experience for customers
• Answering questions and providing recommendations
• Handling special requests or concerns
• Handling payments
• Setting up and cleaning tables
• Working closely with the kitchen staff
• Ensuring customers feel valued
• (Voluntary work)
(Unpaid experience)

Education & Training

2016 - 2022 ● **Somerset college , nigeria**

Gsce in 9 subjects ,