



Jennifer Maty

Sales Assistant

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Languages

English (Fluent)

French (Fluent)

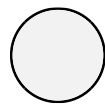
About

With a rich history in prestigious retail environments like Selfridges and UNIQLO, I excel in customer service, sales, and stock management. Fluent in English, and French I'm adaptable and dedicated to enriching shopping experiences across luxury and high-street sectors.

BRANDS WORKED WITH

- EDUCATION
- Flex
- Freeman's event Catering Company
- Marie Shields
- Oxford Street
- Pizza Hut – Regent Street London
- (TNA)Trainee

Experience



● Nursing associate

NHS Jobs | Sep 2022 - Mar 2024

I am working as a trainee nursing assistant on the ward assisting in completing clinical tasks such as venepuncture and ECGs assisting individuals, their families, and caregivers when confronted with unwelcome news and life threatening situations. Adjusting diagnoses performing and documenting clinical observations such as blood pressure, temperature, respirations, and pulse. Discussing and sharing information with registered nurses on a patient's condition, behaviour, activity, and responses ensuring the privacy, dignity, and safety of individuals at all times recognising issues relating to safeguarding vulnerable children and adults. Also having the ability to communicate effectively, sensitively, and compassionately, as well as manage interpersonal relationships, is critical to providing high-quality person-centred care.



● Experience Store

Samsung Electronics | Jul 2022 - Oct 2022

latest products using product knowledge and marketing skills. Creating customer experience by building relations using interactive skills and meeting sales targets for a pop up store at Samsung creating the best experience for customers



● Learning Support Assistant

Xede | Sep 2021 - Feb 2022

Working in Bromley college supporting children with their academic, behavioural and social development might include working one-on-one or in small groups. Assisting children who are having difficulty learning due to dyslexia, a disability, a health condition or those who do not speak English as a first language. Creating learning environments to make the most of their educational opportunities. Working alongside different professions to provide the best quality of education for students.

● Teaching assistant

Engage | May 2021 - Jul 2021

I was working with an agency Engage education as a teaching assistant in various schools supporting children and young people aged 5-19 who have autism /ASD and mental health needs in a SEN school. My role was to provide safeguard and duty of care and also deliver a good and friendly appiocate to learning in schools. Assisting and support with physical ,emotional and mental needs.



● Marie Shields | Aug 2020 - Apr 2021

I worked at Marie Shields as a support/key worker working with young people between the age of 15-18 years old in a semi-independent unit . On a day-to-day basis, my role includes me helping with meal preparation, household chores, administering medication, managing finances, accessing community facilities, going shopping, meeting friends, visiting the

doctors, finding a job, or providing general emotional support working alongside social workers and other health care professionals delivering multi disciplinary care . Ensure individual needs are meant and providing a duty of care and safeguarding the young individuals in my care.Attending court and therapy for young offenders working as the Youth Offending Service representative, providing advice and support to young people, their families.Working with mental health clients alongside CAMS to provide the best support.



- **Stock**

Sainsbury's | Aug 2019 - Sep 2020

I worked for Indeed Flex nights shift staff in warehouses and stock rooms and replenishment in different supermarkets such as Sainsbury's and Tesco filling up stock on shop floors,handling customers' online orders and many more during the busy Christmas period.



- **sales assistant leader and stockroom assistant**

Selfridges | Jul 2019 - May 2020

I worked at Selfridges as a sales assistant leader and stockroom assistant, my role was to make sure that I delivered effective customer service and communication skills when dealing with customers as well as work colleagues in store and taking part in teamwork. My role was to also ensure that we are doing new and better to help growth take place within the company and giving feedback when needed. I also had to send emails and deal with head offices to communicate about growth and stock. Working in the stockroom ensuring that it is put in place for orders, also working at tills dealing with refund and exchange.



- **UNIQLO | Apr 2018 - May 2019**

I worked at Uniqlo as a stockroom assistant, my role was to ensure that stock was replenished and that all stock is displayed correctly on the shop floor, that restock is put in place and that delivery is done and prepared. To ensure both the back and front house is well presented and clean for customers. Assist in click & collect and checking stock for customers and working as a team to ensure effective workflow.

- **Pizza Hut – Regent Street London | Nov 2017 - Mar 2018**

I previously worked at Pizza Hut restaurant as a guest server, my role was to ensure that customers have an enjoyable dining experience within the restaurant by providing quality customer service and doing front house duties such as: Taking orders, serving food and drinks and removing dinnerware from table in a timely manner, make sure that the restaurant and table were up to standard. Working at the till and handling card and cash payment. Working on my own and as a part of a team. Ensuring that high quality service of customer service is provide to all customers at all times.

- **Freeman's event Catering Company | Apr 2017 - Aug 2017**

Championships at Queen Elizabeth Park and Rugby events at Twickenham, I worked in different food stalls, tills and served customers, I showed good customer service and worked at a fast pace, under pressure and as part of a team.

Education & Training

2007 - 2011

- **Hollydale Primary School**

Primary School,;

2016

- **St. martins in the Fields high school**

Secondary Education,

