



Rim Hajji

I would describe myself as confident, loyal, hard-working, someone who thrives under pressure .

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Languages

Arabic (Native)

English (Native)

French (Native)

About

I am an experienced shop assistant with a strong background in luxury retail, delivering exceptional customer service and personalised shopping experiences. I have worked at prestigious locations like Harrods, Peter Jones, and John Lewis, adept at adapting to various environments and tasks.

BRANDS WORKED WITH

Chimera Recruitment

Paris Gallery

SOFITEL HOTEL

The ivy Asia mayfair

Experience

● Receptionist

The ivy Asia mayfair | Nov 2022 - Jul 2023

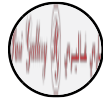
Answering the telephones, taking and maximising bookings. Meeting, greeting and seating guests. Delivering excellent customer service skills and handling all guests complaints, requests and enquiries on food, beverage and service.



● Retail Assistant

Chimera Recruitment | Mar 2021 - Jan 2023

support customers of an iconic global luxury retail brand. You'll make use of my fashion sense and appreciation for exceptional service to help these exclusive customers to shop, resolve questions about their orders and resolve issues with white glove treatment and working in different location (harrods , Peter jones , John Lewis) around london give me more skills and opportunities to have the best skills in this role



● Retail Assistant

Paris Gallery | Jan 2014 - Jan 2016

Provide and maintain exceptional luxury customer service to each customer. As brand ambassador, convert walk-in traffic into clients, creating excitement and desire around the product. Build relationships with clients. Ensure the store is clean and in pristine conditions at all time.

● Receptionist

SOFITEL HOTEL | Jan 2012 - Jan 2013

greet and welcoming guests as they arrive at a hotel. check guests in and out, and give them their room keys. I take bookings (by telephone or email), prepare bills and take payments. I confirm bookings in writing, using a computer to prepare letters or send emails.

Education & Training

2023

● Groups scolaire el Manal

Bachelor of Economics,

● university Hassan 2

university diploma in French literature,