



Feranmi Raji

Hard working, disciplined, determined with a lot of grit

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Languages

English (Native)

About

I have strong customer service skills with experience in retail, hospitality, and warehouse roles. I excel at working under pressure, am dependable, and adept at building positive client relationships while delivering efficient service.

BRANDS WORKED WITH

- UPS (Stanford-le-hope)
- Figo Restaurant
- Red Radisson Hotel
- Metropolitan Police Service
- multiple agencies
- ZARA

Experience

- Warehouse Operator (Loading and**
 UPS (Stanford-le-hope) | Jul 2023 - Dec 2023
 - Diligence and hard work in loading heavy boxes into vans appropriately
 - Great communication between fellow colleagues for best possible outcome
 - Concentration for long hours to attend to my duties efficiently and effectively
- Waiter / Commis Waiter**
 Figo Restaurant | May 2022 - Aug 2022
 - Friendly customer service
 - Taking orders, looking after my customers
 - Attending to people, delivering food and drinks with speed and efficiency
 - Clean after customers, ensuring they enjoy their time
- Waiter / Retail Worker**
 multiple agencies | Oct 2021 - Dec 2021
 - Friendly customer service
 - Serving customers with drinks and snacks during events
 - Attending to people, delivering food with speed and efficiency
 - Clean after customers, ensuring they enjoy their time
 - Due to being at events such as stadiums, building good relationships between staff and premium customers
- Waiter**
 Red Radisson Hotel | Sep 2021 - Oct 2021
- work experience**
 Metropolitan Police Service | Oct 2018 - Feb 2019
 - Organised tournaments for youth
 - Coached and trained aged 5-15 year old boys and girls in football
 - Organised and looked after equipment
 - Ensured high level of hygiene was maintained

Work Experience Metropolitan Police Service Oct 2018 to Feb 2019

 - Demonstrated presenting skill
 - Helped with staff filing and arranging
 - Looked after horses and dogs, ensuring safe and prepared if needed
 - Always maintaining high level of communication skills

Education & Training

- 2022 **University of Wolverhampton**
Bachelor of Science,

2020 - 2022 ● **Barking Abbey**
Form) A levels,

2015 - 2020 ● **school 21 - Secondary School**
GCSEs,